

Study Tour Report, Cap4App project

Vienna and Graz, 29 May – 2 June

The Austrian Federal Economic Chamber (WKÖ) organized study tour from May 29 to June 2, 2017, in Vienna and Graz, as a part of the work package 3 of the project Cap4App. The purpose of the study tour was to provide an international perspective on vocational education and training and to be acquainted with the implementation and organization of vocational education and training in Austria, with special emphasis on the role of the Austrian Federal Economic Chamber and the Apprenticeship Offices that are set up in chambers. The program included lectures, visits to training centres, companies and relevant stakeholders involved in the implementation of apprenticeship during initial vocational education, as well as lifelong, post - secondary and tertiary vocational education. Nineteen delegates had a chance to talk to the employees of WKÖ in charge of apprenticeship, mentors and apprentices in companies, students, teachers and principals of the vocational schools. On the workshops we discussed in detail the pros and cons of the Austrian and Croatian systems, and developed ideas for the continuation of the project.

The first three days (29 to 31 May), the group spent in Vienna, while the second part of the study tour, from 1 to 2 June, took place in Graz.

The study tour was one of the activities of the project Cap4App: Strengthening the Capacities of the Chambers and Partners to Help SMEs to Engage in Apprenticeship, which is co-funded by the EU program Erasmus+. The project leader is the Croatian Chamber of Economy and the project partners are the Austrian Federal Economic Chamber (WKÖ), South East European Centre for Entrepreneurial Learning (SEECEL), Croatian Employment Service (CES), University of Zadar (UNIZD) and Croatian Chamber of Trades and Crafts Zagreb (CCTCZG). The Project aims at strengthening the organizational capacities of the CCE and partner institutions in confronting the challenges of vocational education and training (VET) reform and to ultimately provide support for SMEs already engaged or planning to engage in apprenticeships.

Further information on the Cap4App project may be found at: <http://dualnoobrazovanje.hr/>.

29 May 2017

1. Visit to the premises of the Austrian Economic Chamber (WKÖ).

Mr. Kurt Schmid from the Institute "ibw Austria - Research and Development in VET" delivered a presentation on the topic of initial vocational education and training (IVET) in Austria, with a special emphasis on the dual system, the structure of education system management and the role of chambers. Vocational education and training plays a significant role in the Austrian education system: some 80% of students after compulsory education attend one of the vocational education programs that are characterized by a high level of work-based learning. Programs of vocational education and training are carried out in the classical system in

vocational schools or in the system of dual education that is shaped largely by the employers.

In so called *full-time* schools, students acquire practical skills in simulated working environment (in workshops, laboratories, etc.) with voluntary or compulsory short-term practice in companies. In the dual system, students spend 20-30% of their time in *part-time* schools and 70-80% of their time in the company, where they learn in the real work environment and are involved in the manufacturing process under the guidance of certified mentors. The students themselves find an apprenticeship in the company, with the help of the school.

In Austria currently there are approximately 30 000 companies that employ apprentices, out of which 97% are small and medium-sized enterprises. Each year about 33,000 students choose apprenticeships, and two thirds train in small and medium-sized enterprises. Initial vocational education programs reflect the economic structure and are constantly updated. Employers' representatives play a major role in managing the dual education system - most of them are represented in the Federal Advisory Board for Apprenticeships. The administration of apprenticeship is in the authority of the local offices of WKÖ (Lehrlingsstellen). The success of the Austrian VET system is reflected in the low youth unemployment rate.

In the Austrian system of vocational education and training, there are different prediction methods that lead to curriculum adaptation. For each occupation, at the national level, an in-company training curriculum is defined, as well as the description of the activities (learning outcomes). In curriculum development committees, teachers and education experts work together with representatives from the economy to make the subject curricula. Social partners can support the process of coordination between educational services and qualification requirements and/or express the needs of the economy, taking into account regional economic requirements.

Students' apprenticeship in the company is mainly funded by the company itself in the form of a paycheck, which is regulated by a collective agreement (of the sector or the company). However, there is a range of public support available to support businesses: every company is entitled to the so-called basic support that can be requested at the end of the corresponding year of apprenticeship. It encompasses three gross tuition awards based on a collective contract in the first year of education, two in the second year, and one in the third and fourth year. Companies also reward the excellent results of the apprentices in the final exam.

2. Visit to the Tourism College MODUL.

Modul is a privately held *full-time* school for tourism and entrepreneurship established by the Vienna Economic Chamber, which prepares students for a career in tourism or for continuation of their education at university level. The school offers three educational programs: a five-year secondary vocational school program with compulsory summer internships - in destination management, event management or travel management, a two-year diploma course in tourism management with three months of practical training and an international course in hotel management that lasts for two years. The school cooperates closely with numerous small and large hotels in which students train.

30 May 2017

1. Visit to the Vienna Economic Chamber (WKW).

Mr. Mario Grnja, Apprenticeship Advisor held the presentation. Currently, there are 199 apprenticeship programs in trade and industry that last for two to four years, and 15 programs for occupations in agriculture and forestry. Apprenticeship Offices work within the Chambers of Economy and are present in each province. The core activities of the offices are counseling services for mentors, apprentices and other interested parties (regarding legal and financial issues, company accreditation process and professional orientation services for adolescents), company accreditation assessment, keeping the register of the apprenticeship contracts, management of final exams and administration of subsidies for the companies. In addition to providing information and consulting services to companies and apprentices, they organize exchange programs, online sign-ups, seminars, workshops, competitions, and collection of statistical indicators.

2. Visit to the company Opel Wien GmbH.

Opel Wien GmbH is part of the Opel Group and a subsidiary of General Motors, which organizes apprenticeship for electrical engineers for a period of four years. Apprentices go through the program in special workshops, in smaller groups, under the guidance of a mentor, an Opel employee who is in charge of monitoring their work. Apprentices are trained for maintenance and repair of the production facilities, machines, robots and production systems. In addition to the tasks prescribed by the curriculum, apprentices learn other so-called *hard* and *soft* skills (attitude towards work, colleagues, work environment).

3. Visit to the restaurant Figlmüller Wollzeile

The Figlmüller Wollzeile restaurant is part of the Figlmüller group, a family business founded in 1905 in Vienna, and today it includes pubs, cafes, bars and restaurants with Viennese specialties. Apprentices are trained to work in the kitchen and serving, they learn about the specifics of Austrian cuisine, products, preparation and presentation of the finished dishes. The apprenticeship lasts for three years, and beside the compensation they get for their work, apprentices are further encouraged to participate in competitions and foreign exchange programs, they receive bonuses, vouchers for travel for excellent school performance and the like. Their work and satisfaction is continuously monitored through all years of apprenticeships.

31 May 2017

1. One-day workshop with ibw including work tasks and reflexions (Mr. Kurt Schmid, Mr. Markus Müllner)

On Wednesday, we had the opportunity to devote time to the discussion of previously seen in a workshop with representatives of the Institute ibw (Kurt Schmid, Markus Müllner). In the first part of the workshop, representatives of the Croatian Chamber of Economy held a presentation on the topic of Croatian vocational education and training, explaining the specifics of different forms of work-based learning, legal framework, management system, apprenticeship programs, and current vocational education reform. Afterwards, there was a three-part workshop during which the participants made impressions on the previous

presentations and visits, discussed the role of the apprenticeship advisor and defined examples of good practice relevant for further project activities.

1 June 2017

1. Visit to the *part-time* vocational school “Landesberufsschule Graz 8”.

The school was founded by the Austrian federal state of Styria. School organization ensures the implementation of apprenticeship for students who spend nine weeks in school and the rest of the time, they work as apprentices in companies. The school organizes the teaching of general/transversal content (German, foreign language, politics and business) and professional theoretical teaching as well as practical part in school workshops. The school workshops are equipped with state-of-the-art technical equipment, machines and tools, and are managed by the founder of the school.

Apprentices are educated for occupations in the field of metal industry and construction (mechanics, toolmakers, turners, surgical instruments manufacturers, welders, artisans, draftsman, technical designers, refrigeration system technician, fitness technician, orthopaedic technician etc.). The education lasts from three to four years. The classrooms are attended by students of different ages, from 15 to 21. The students presented their occupations as well as their motivation for enrolment. Apprenticeship is a way to keep the students in the education system and at the same time ensure a workplace for them. The education system is flexible and enables everyone both vertical and horizontal mobility, as well as retraining and lifelong learning.

2. Visit to the Institute for Economic Promotion (WIFI) of the Styria Economic Chamber.

WIFI, the Institute for Economic Promotion (Wirtschaftsförderungsinstitut) is a department of the Austrian Economic Chamber (WKÖ). WKÖ is the legal representative of the Austrian business community with some 500,000 members. WIFI is the largest provider of vocational training and advanced education in Austria. WIFI also develops innovative educational products in demand of the market and is a leader for design of new teaching methods and learning processes. WIFI offers programs in which the business community's requirements for knowledge, skills and competences are matched to technology development. In addition, WiFi provides counseling and training in the field of business and personal skills and provides trainers for the transfer of practical knowledge. Workshops are available for further education for occupations within different areas (catering, tourism, personal services, electrical engineering, mechanical engineering), to gain practical experience.

3. Visit to the institution „Talentcenter“

The Chamber of Economy of Styria founded „Talentcenter“. The main activity is the professional orientation for 13 to 15-year old children (the last 3 years of compulsory schooling). Professional orientation as such is largely already implemented at the level of lower secondary education, when teachers follow student interest and start to direct the students in specific areas, where they have success. Therefore, although not obligatory, lower secondary schools implement professional orientation in order to awaken students' abilities and interests and to choose their future education more easily. Methods of testing students' cognitive and

motor skills, social skills and motivation were presented. "Tests" take several hours, depending on the student's age and each student receives results with information on where in the area they can continue their education with a list and description of suitable occupations and information on career development.

4. Visit to the CAMPUS 02 – University of Applied Sciences.

The institution offers education programs within the tertiary level of education in business and technology, including five undergraduate studies and six graduate studies. The study programs enable students to be employed at a company as well as enrolled at the university based on a "learning by doing" approach. They are tightly networked with companies, thus securing communication of academic knowledge in teaching and research with the needs of technological development and enterprise development. Professional studies, depending on bachelor or master level, share the same qualification level with university studies.

2 June 2017

1. Visit to the BAU Akademie Steiermark.

The Academy offers lifelong education programs in the field of construction, and three-week training for the apprentices in academy workshops. The students are provided with all the conditions for work and learning, the mentor and the teacher. Within the framework of lifelong learning, seminars and courses for advancement within the profession are organized. Through its tradition of work, the Academy has acquired a brand of education institution for high-quality construction workers.

2. Visit to the Magna Steyr AG & Co KG

Magna Steyr is part of Magna International with the manufacturing being the main activity. It is traditionally involved in the process of learning and thus ensures quality future workers. The HR Department organizes a selection process for potential apprentices, and open apprenticeship posts are advertised on their web pages, through the communication channels of the Chamber of Economy of Styria and through public advertisements. Apprenticeship is carried out for several programs in the field of metal industry, automobile mechanics, automotive industry, automotive seat builders etc. The duration depending on the occupation lasts for three or four years. First, it is implemented in the workshops located in the factory circle, apprentices work on specific tasks (E.g. complete car repair with the supervision of an authorized instructor). The mentors are skilled craftsmen, technicians or engineers with experience in the profession and with passed examination of pedagogical competencies.

Conclusion:

During our study tour in Austria, we were introduced to the entire system of education, in particular the system of vocational education and we gained an insight into the functioning of the system of apprenticeship.

1. Professional guidance starts at lower secondary level of schooling by detecting pupils' preferences and encouraging the learning of that content in which they have the greatest interest.
2. The Austrian system of education (especially vocational education) is flexible and allows horizontal and vertical mobility as well as entering the system at any time (e.g. after drop-out)
3. WKÖ has a public authority for the activities of linking education with needs of the labor market, (for occupations, knowledge and skills) that involves the participation of representatives of economy.
4. WKÖ has a public authority for the implementation of the apprenticeship system, through the licensing of companies, conducting in-company trainer exams, involvement in the implementation of final apprentices' exams.
5. WKÖ is available to school students and apprentices for professional guidance, through their institute.
6. WKÖ publishes on its web site a list of vacancies in companies (name, place, contact information) and list of schools with education program for that occupation.
7. The Austrian Economic Chambers are the founder of some of the secondary vocational schools that carry out vocational education through the full-time system and takes care of the equipment of these schools.
8. Austria has a stable economy that ensures the implementation of the dual system.

The report compiled by:

Stankica Vrban, Senior Associate, CCE

Maša Sabo, Expert Associate, CCE

The report approved by:

Božo Pavičin, CCE, Cap4App Project Manager

List of participants:

1. Božo Pavičin, Senior Advisor, Croatian Chamber of Economy
2. Danijela Pečevski, Senior Expert Associate, Croatian Chamber of Economy
3. Stankica Vrban, Senior Expert Associate, Croatian Chamber of Economy
4. Maša Sabo, Expert Associate, Croatian Chamber of Economy
5. Marija Mišulić, Expert Associate, Croatian Chamber of Economy, County Chamber Zadar
6. Marina Kezić Mekota, Expert Associate, Croatian Chamber of Economy, County Chamber Varaždin
7. Marina Maslač Popadić, Expert Associate, Croatian Chamber of Economy, County Chamber Vukovar
8. Ines Balog Senior Expert Associate, Croatian Chamber of Economy, County Chamber Osijek
9. Janja Kantolić, Senior Expert Associate, Croatian Chamber of Economy, County Chamber Krapina
10. Nikolina Čović, Expert Associate, Croatian Chamber of Economy, County Chamber Dubrovnik
11. Morena Mačina, Expert Associate, Croatian Chamber of Economy, County Chamber Pula
12. Filip Plazonić, Expert Associate, Chamber of Economy, County Chamber Rijeka
13. Maja Mladineo, Expert Associate, Croatian Chamber of Economy, County Chamber Split
14. Nikolina Škrinjar, Expert Associate, Croatian Chamber of Economy, County Chamber Karlovac
15. Maja Ljubić Čmelar, Assistant Director, SEECEL
16. Sonja Šegvić, Office and Event Manager, SEECEL
17. Ivan Vladić, Manager of the Department for Preparation and Implementation of Projects, Croatian Employment Service
18. Mihovil Mates, Expert Advisor in Division for Projects Implementation, Croatian Employment Service
19. Ivana Vučetić, Expert Advisor, Croatian Employment Service



Annex: Study Tour Program

Cap4App

Program for the Training of Apprenticeship Coaches in Austria

Vienna and Graz, 29 May 2017 – 2 June 2017

Arrival in Vienna: Sunday, 28 May 2017

Accommodation: [Austria Trend Hotel Ananas](#)

Address: Rechte Wienzeile 93-95 / Sonnenhofgasse 8-10, 1050 Wien
T: +43 1 546 20; E: ananas@austria-trend.at;
W: www.austria-trend.at/en/hotels/ananas

Monday, 29 May 2017

09:00 - 13:30

Visit to the Austrian Federal Economic Chamber (WKÖ)

09:00

[Meeting in the entrance hall of WKÖ main building, near the reception desk](#)

*Main address of WKÖ - with reception in entrance hall for information:
Wiedner Hauptstraße 63, 1040 Wien*

Address of the meeting room:

Schaumburggasse 20, "Festsaal", raised ground floor, 1040 Wien

Please mind: the meeting room is not in the main building of the Austrian Federal Economic Chamber, but in the building of the trade associations of the Austrian construction sector (address: Schaumburggasse 20, 1040 Wien). This building is within short walking distance on the streets from the main entrance of WKÖ, but it is also possible to access the building of the meeting room from the back side through the main entrance of WKÖ without leaving the premises.

In case of late arrival, please ask the reception desk of WKÖ to call Ms Cornelia Bruckmüller at extension 4073.

Contact for all questions: Mr. Thomas Reichenbach, Advisor; T: +43 5 90900-4077, M: +43 664 8179995, E: thomas.reichenbach@wko.at; W: www.wko.at

09:15 - 09:30

Welcome, introduction to the program, tour de table

09:30 - 10:30

Presentation, Mr. Kurt Schmid from the institute "ibw Austria - Research & Development in VET":
IVET in Austria with special emphasis on the dual VET system in Austria and the role of the economic chambers

Questions & answers

- 10:30 - 11:00 Coffee break
- 11:00 - 11:45 Presentation, Mr. Kurt Schmid, ibw, and Ms Barbara Wilfinger, WKÖ:
The supporting role of local apprenticeship offices as part of
governance and overview of the work of the apprenticeship advisors of
the economic chambers
Questions & answers
- 11:45 - 12:00 Presentation, Mr. Philipp Gregorits, WKO Inhouse GmbH of the Austrian
Economic Chambers: Subsidies in the Austrian apprenticeship system
- 12:00 - 12:30 Presentation, Mr. Markus Müllner, ibw: Curriculum development in a
professional field: approach for a participative process
- 12:30 - 13:30 Lunch break with a snack provided in the meeting room
- 14:30 - 17:30 Visit to the Tourism College MODUL of the Vienna Economic Chamber
("Tourismusschulen MODUL der Wirtschaftskammer Wien") with
special focus on mandatory internships of full-time VET schools
compared to the apprenticeship system
Presentation of the various types of schools, programs and courses and
tour through the premises
Founded in 1908, MODUL College is the oldest institute worldwide that offers
secondary and post-secondary education in hospitality and tourism.
*Contact: Ms Alexandra Hackl, Head of Department Hospitality & Tourism
Management: T +43 1 476 70-131, E: ahackl@modul.at*
*Address: Peter-Jordan-Straße 78, 1190 Wien;
By public transport you can reach MODUL Tourism College by taking a bus with the
number 10A, 37A or 40A till the stop "Dänenstraße".
E: office@modul.at; W: www.modul.at*
- 17:30 - 18:00 Drive back to the hotel
- 19:30 - 21:30 Proposal: joint dinner (depending on the wishes of the delegation)
(to be paid individually)

Tuesday, 30 May 2017

- 08:30 [Meeting in the lobby of the hotel Ananas](#)
- 09:00 - 12:30 **Visit of the apprenticeship office of the Vienna Economic Chamber
(WKW)**
Presentation, Mr Mario Grnja, apprenticeship counsellor: Tasks and
services of the apprenticeship office, like:
accreditation of training companies and company trainers, recording
of apprenticeship contracts, counselling and coaching for training
companies and apprentices, organisation of apprenticeship leave-
examination, settlement of subsidies, and others

Contact: Mr. Mario Grnja, apprenticeship advisor
T: +43 1 51450 2453; M: +43 664 8998349; E: mario.grnja@wkw.at

Address of the apprenticeship office of the Vienna Economic Chamber (WKW):

“Gewerbehaus“, Rudolf-Sallinger-Platz 1, 1030 Wien (building of the crafts and trades division of the Vienna Economic Chamber);
E: lehrlingsstelle@wkw.at; W: <https://wko.at/wien/lehrling>

12:00 - 12:30

Lunch break, snack food provided in the meeting room

13:30 - 15:30

Company visit to Opel Wien GmbH, part of Opel Group and subcompany of General Motors

Presentation on the apprenticeship training and mandatory internships with questions and answers; visit of the workshop for apprentices

Contact: Ms Ulrike Glas, head of apprenticeship workshop at Opel Wien GmbH
T + 43 1 288 99 - 80060; M: + 43 664 88984286; E: ulrike.glas@gm.com

Address: Groß-Enzersdorfer Straße 59, 1220 Wien
T: + 43 1 288 99-0; W: www.opel-wien.at

16:00 - 17:30

Company visit to the restaurant “Figlmüller Wollzeile”, part of the “Figlmüller Group”, an array of superb restaurants with different specialities in Vienna

Description of the apprenticeship training at Figlmüller and reflections on cooperations with part-time VET schools and the apprenticeship office; meeting with a young apprentice chef who reports about his perspective of the apprenticeship training

Contact: Ms Barbara Friess, Human Resources Manager; Figlmüller Head Office, Bäckerstrasse 1, 1010 Wien;
T +43 1 512 50 60 519; M +43 664 418 56 69; E: b.friess@figlmueeller.at;
W: www.figlmueeller.at and www.figlmueeller-group.at

Address of the visit: Lugeck 4, 1010 Wien;
E: info@lugeck.com; T +43 1 512 50 60; W: <http://www.lugeck.com>

19:30 - 21:00

Proposal: Dinner together or individually - depending on the wishes of the delegation (to be paid individually)

21:00 - 22:30

Proposal: optional sightseeing tour in city centre of Vienna

Wednesday, 31 May 2017

08:00 - 08:30

Check out of the hotel Ananas (please mind to check out in time!)

09:00 - 16:30

One-day workshop with ibw including work tasks and reflexions

Venue: apprenticeship office of the WKW

Address: “Gewerbehaus“, Rudolf-Sallinger-Platz 1, 1030 Wien (same building as in the morning of the day before)

- 09:00 - 12:30 Workshop I, led by Mr. Kurt Schmid and Mr Markus Müllner, both ibw:
Reflections and lessons learned so far
Coffee break in between as required
- 12:30 - 13:30 Lunch break with a snack provided in the meeting room
- 13:30 - 15:30 Workshop II, led by Mr. Kurt Schmid, Mr. Markus Müllner:
The particular reform agenda for Croatia: focus areas for reform,
reform measures identified as necessary, derivation of specific tasks
for apprenticeship coaches in Croatia
Attendance of and conversation with the Croatian commercial attaché
at the Croatian Embassy in Vienna, Ms. Tatjana Mrvos
Coffee break in between as required
Opportunity to talk to Ms. Kiranjeet Kaur, apprentice in the
educational policy department of WKÖ
- 15:30 - 16:30 Debriefing: further action and closing remarks
- 17:00 - 20:00 Transfer to Graz, the capital of the Austrian province of Styria
Dinner after arrival in Graz or during a stop on the way to Graz
(to be paid individually)

Accommodation Graz: [Hotel Bokan Exclusiv](#)

Address: *Mainersbergstraße 1, 8051 Graz-Gösting;*
T: +43 316 571434; E: office@bokan-exclusiv.at; W: www.bokan-exclusiv.at

Thursday, 1 June 2017

- 09:00 [Meeting in the lobby of the hotel](#)
- 09:30 - 12:00 Visit to the part-time vocational school “Landesberufsschule Graz 8”,
a school for a range of apprenticeship occupations, especially for metal
technologies with different specialisations
Contact: Ms. Sylvia Oswald, headmaster, E: sylvia.oswald@stmk.gv.at
Address: Hans-Brandstetter-Gasse 12, 8010 Graz; T: +43 316 47 10 44;
E: lbs-graz8@lbs-graz8.ac.at; W: www.lbs-graz8.ac.at
- 13:00 - 14:00 Lunch break with some snack food in the cafeteria of the WIFI of the
Styria Economic Chamber
Address: Körblergasse 111-113, 8010 Graz
- 14:00 - 15:00 Visit to the Workshops of WIFI Styria (“Werkstätten des WIFI
Steiermark”) of the Styria Economic Chamber
Contact: Mr Jörg Geister, E: joerg.geister@stmk.wifi.at
Address: Körblergasse 111-113, 8010 Graz; W: www.stmk.wifi.at
- 15:00 - 16:00 Visit of the “Talentcenter” of the Styria Economic Chamber (fixed)

Contact: Ms Sonja Grabner, E: sonja.grabner@talentcenter.at

Address: Körblergasse 111-113, 8010 Graz; T: +43 316 602-8116;
E: office@talentcenter.at; W: www.talentcenter.at

16:00 - 17:00

Visit to CAMPUS 02 University of Applied Sciences

Contact: Mr Erich Brugger, Commercial CEO, Executive Board

Address: Körblergasse 126, 8010 Graz; T: +43 316 6002-0;
E: office@campus02.at; W: www.campus02.at

17:30 - 19:30

Tour on the historic Schlossberg, a hill with an old fortress situated in the center of Graz

19:30 - 21:00

Dinner together or individually - depending on the wishes of the delegation (*to be paid individually*)

Friday, 2 June 2017

08:30 - 09:00

Check out of the hotel Bokan (please mind to check out in time!)

10:00 - 11:30

Visit to the Building Academy Styria ("BAU Akademie Steiermark")

Presentation on the Building Academy Styria and guided tour of academy

Contact: Mr. Michael Windisch, Managing Director of the building academy;
T: +43 3125 2181-72; E: mw@stmk.bauak.at

Address: Gleinalmstraße 73, 8125 Übelbach; T: +43 3125 2181-0
E: office@stmk.bauakademie.at; W: www.stmk.bauakademie.at

11:30 - 12:00

Lunch break with opportunity to eat in the cafeteria of the building academy (*to be paid individually*)

12:00 - 13:00

Transfer to Magna Steyr

13:00 - 15:00

Company visit to Magna Steyr AG & Co KG, part of Magna International
Presentation on apprenticeship training at Magna Steyr and plant tour

Magna Steyr AG & Co KG is an automobile manufacturer based in Graz, where also its primary manufacturing plant is located. It is a subsidiary of Canadian-based Magna International and was founded in 2001 after Magna International acquired a majority shareholding in Steyr-Daimler-Puch AG three years earlier.

Magna Steyr engineers, develops and assembles automobiles for other companies on a contractual basis. Therefore, Magna Steyr is not an automobile marque. In 2002, it absorbed Daimler AG's Eurostar vehicle assembly facility. The company's vehicle assembly capacity reached 200,000 vehicles a year. It is the largest contract manufacturer for automobiles worldwide and has several manufacturing sites, with its main car production in Graz in Austria.

Contact: Mr. Peter Klöckl, E: peter.kloeckl@magna.com

Address: Liebenauer Hauptstraße 317, 8041 Graz
T: +43 316 404-0; E: office.magnasteyr@magna.com; W:
www.magnasteyr.com

15:00 - 16:00

Wrap-up and debriefing of the whole study trip; evaluation

16:00

End of Cap4App training session in Austria